

Title of Project: Pet Project (ORE #41046)

Research Team (University of Waterloo): Rina Wehbe, Mary Alyssa “Ally” Suarez, Arnold Dian “AJ” Abistado Jr., Dr. Lennart Nacke, & Dr. Edward Lank

Research Team (Carnegie Mellon University): Eshita Kar, Sue Lee, & Dr. Jessica Hammer

Summary of the Project: Participants will be asked about experiences in playing the game and collaborating with others.

Procedure:

You are invited to participate in an interview about your experience in playing the “Pet Project” game and your experience in interacting with the large display. During a single hour session, participants will be interviewed and asked about their participation with the game: Pet Project. The interview may happen in-person or through a video call (eg. Skype). You will be asked questions such as: “How was your experience of the game?”, “What did you learn about mental health?”, etc.

Your participation in this study is voluntary. With permission, you may be audio recorded. You may decline to respond to questions if you wish. You may withdraw your participation at any time during the data collection process without penalty. Note to withdraw your data, please inform the researcher at the time of your departure. After this time, the data collected will not be used in the research and any audio recordings will be deleted.

Confidentiality and Data Security:

All identifying information you provide is considered completely confidential. Your name will not appear in any publication resulting from this study; however, with your permission anonymized quotations may be used. In these cases, participants will be referred to using generic labels (P1, P2, ...) in any transcripts or quotes.

The data will be initially recorded in a virtual machine storage/processing system managed by the University of Waterloo Computer Science Computing Facility or a private server hosted by a web service provider . If a backup is made or the data is downloaded off the cloud for processing, it will be stored on a password protected drive or computer. The hardware would be kept in an area of limited access such as a locked cabinet. Electronic data will not include personal identifying information such as names. Participants will only be identified through generic labels (P1, P2,...). The data will be anonymized immediately, and we will have no master code list linking the consent to the data. The data will be stored for a minimum of seven (7) years.

You will be explicitly asked for consent for the use of any audio data for the purpose of reporting the study’s findings. If consent is granted, data will be used only for the purposes associated with teaching, scientific presentations, publications, and/or sharing with other

researchers. You will not be identified by name, only by generic labels (e.g. P1). Furthermore, audio capture will be distorted for anonymization.

Moreover, the researchers of this study will be using cloud software to facilitate collaboration and secure storage of the results. Additionally, we may transfer anonymized audio clips for confidential transcription services. However we acknowledge risks with online transfers and data storage.

When information is transmitted over the Internet, privacy cannot be guaranteed. There is always a risk your responses may be intercepted by a third party (e.g., government agencies, hackers). The host of the system storing the data such as Google Drive, Rev.com and others may collect this information without our knowledge and make this accessible to us. We will not use or save this information without your consent.

As researchers, we do our best to keep your data safe. If you are uncomfortable participating, please inform the researchers of the study.

Remuneration:

There is no remuneration for the study.

Risks and Benefits:

The anticipated risks from participation in this study includes psychological or emotional risks such as feeling distressed or upset/triggered with the content of the game. There are also risks in online transfers and data storage. These risks include data being intercepted by a third party (e.g. hackers) and system hosts (eg. Google Drive) collecting the stored data without our knowledge. The direct benefits of participating in this study include acquiring more knowledge about mental health and how to be a supportive community member. The study also intends to contribute in making a warm community while allowing participants to play a fun game. The results of this research may contribute to the knowledge base of Human-Computer Interaction research and lead to the development of better computer devices and interfaces for community settings.

Research Ethics Clearance:

This study has been reviewed and received ethics clearance through a University of Waterloo Research Ethics Committee (ORE#41046). If you have questions for the Committee contact the Office of Research Ethics, at 1-519-888-4567 ext. 36005 or ore-ceo@uwaterloo.ca.

Thank you

This project is part of a greater Ph.D. research project. Thank you for your assistance in this project.

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CONSENT FORM

By signing this consent form, you are not waiving your legal rights or releasing the investigator(s) or involved institution(s) from their legal and professional responsibilities.

Project: Pet Project

I have read the information presented in the information letter about a study being conducted by Rina Wehbe under the supervision of Jessica Hammer, Edward Lank and Lennart Nacke. I have had the opportunity to ask any questions related to this study, to receive satisfactory answers to my questions, and any additional details I wanted.

Sometimes a certain audio clip clearly demonstrates a particular feature or detail that would be helpful in teaching or when presenting the study results at a scientific presentation or in a publication.

I am aware that I may allow anonymized quotes to be used in teaching, scientific presentations, publications, and/or sharing with other researchers with the understanding that I will not be identified by name. I am aware that I may allow excerpts from the conversational data collected for this study to be included in teaching, scientific presentations and/or publications, with the understanding that any quotations will be anonymous.

I am aware that I may withdraw my consent for any of the above statements or withdraw my study participation at any time during my participation without penalty by advising the researcher. I am aware that after the completion of the data collection session my data will be stored without identifying information and if I wish to withdraw my data, I will have to contact the researchers to request withdrawal.

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